



IMPORTANT ANNOUNCEMENT TO MEMBERS OF THE UFCW UNION/MAPLE LEAF FOODS INC. BENEFIT PLAN

Dear Members:

As you may already be aware, your pay-direct benefit card provider, MDM Insurance Services (MDM), experienced technical issues last week, including with their pay-direct benefit card services. We are pleased to report that these services have since been restored.

The technical issues were a result of a cybersecurity incident. MDM immediately implemented their incident response plan, and an investigation is underway to determine the cause and extent of the incident. The Board of Trustees is monitoring the situation closely and will provide Members with further information as it is made available.

Should you have any questions, please contact MDM using the number on your card. Thank you for your patience.